



City of Chattanooga  
Human Services  
Department  
Head Start/  
Early Head Start  
Program



National Head Start  
Association  
Program of  
Excellence  
2001-2004  
2004-2007  
2007-2011



State of Tennessee  
3-Star Quality  
Child Care Program

## Vision Statement

Transforming dreams into reality,  
one child, one family, one staff at a time.

## Mission Statement

Chattanooga Head Start/Early Head Start is a nationally recognized leader in providing high quality comprehensive child and family development services. By collaborating with community partners and supporting personal and professional development, we positively impact the lives of children, families, staff and our community.

## Values Statement

Chattanooga Head/Start Early Head Start is characterized by compassion, integrity, mutual respect and acceptance.

In the spirit of excellence, we:

- ❖ Empower children, families and staff to follow their dreams.
- ❖ Serve everyone competently and efficiently with kindness, fairness and an appreciation of each individual's uniqueness.
- ❖ Foster a safe, healthy, creative and nurturing environment.
- ❖ Partner and share knowledge and resources locally, regionally, and nationally to enhance services for children and families.
- ❖ Engage in a management style that gives everyone a voice that is valued and respected.
- ❖ Encourage employees to seek a balance between their personal and professional lives.
- ❖ Recognize our accomplishments and celebrate our successes.

## Distinctive Competency

Our highly competent, compassionate, and creative staff is inspired by a fierce and passionate commitment to excellence.